

Occupation
kills our health



Health Work Committees

Annual Report 2011



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Table of Contents

Chairman's Speech	4
Introduction by the General Director	7
Primary Health Care Department.....	10
Health Centers.....	14
Health Programs.....	32
Community Development Department and Programs	39
Public Relations Department.....	55
Financial and Administrative Department.....	60
Financial report.....	63



Chairman's Speech

Health Work committees has passed through a year of hard work and hope; Hard work in the service of the poor, the marginalized and the people targeted by the tyranny of the global imperialism; Hope to provide the elements of a decent living and human rights through the provision of quality and comprehensive services within possible and available resources in the health and development sectors on the basis of excellence, integration, and motivation to the authorities, institutions and all relevant civil society.

The reality of the world with the imperialism at the top of its manifestations, and the absence of the standards of social justice and humanity, and the combination of interests of the powerful is imposing the logic of power and interests rather than the logic of right and justice. This explains the Palestinian reality at this time, where the survival of the last direct occupation in the world. In addition to other manifestations where various starvation and disease kill poor people in Africa, and wars directed to plunder resources

and goods, as in Afghanistan, Iraq, along with other determinism effects such as the global economic crisis and its manifestations in the capitalist countries, this all means a sign of failure of the global capitalist system even if it seemed, for now, coherent.

This Global reality has its manifestations and direct effects on our Arab reality, such as the autocratic Arab regimen that exploited and oppressed their people to service its narrow interests consistent with their masters, led by, the international sponsor of imperialism, America and other European capitalist.

All this has had its impact in the Arab reality and reflection on the Arab Spring and on the popular movements that brought down dictatorships, but these changes varies as a result of attempts to pre-empt its positive results through the direct or indirect interventions of imperialism through its agents in different countries, in addition to the reduced influence of progressive parties in the structure of different Arab societies. For example, in the elections of some of these countries, some political parties emerged with covers that history has shown that they are bias for their own interests as in the capitalist systems. We are not here to prejudge, but the indicators on the ground that leads us to talk, for example, how could an elected party says that it will maintain the agreements that are humiliating to his nation, while it would have been better to say that we are elected by the people and will rule by the people, and the interests of the nation is the proof of our work

and the guide to our way in any issue.

In this global and unjust Arab atmosphere our people are moving toward their goal of freedom and independence, and we had optimism in the gesture of breakthrough of internal crisis created by the division between the two wings of the homeland, Gaza and the West Bank. The indicators still require the parties to the division in particular, not to subject the re-glugue between the two parties to the position of the occupation on the elections in Jerusalem or the narrow interests of one party or another. All our people, individuals and groups, have to carry their responsibilities by working hard and fast to end the state of division and re-glugue all institutions and bodies of the national work on the basis of resistance to Israeli occupation that is wreaking havoc on the ground with its military machine and herds of settlers in the looting of Palestinian land and disturbing the daily life of our people. Here are its practices of continued killings and raids, intimidation and detention of our defenseless people connected to a systematic policy of confiscation of land, the establishment of the apartheid wall, house demolitions, the dismemberment of the Palestinian territories across a range of barriers, to control the natural resources of water, etc. In addition to the isolation of Jerusalem and the displacement of its Arab population through the confiscation of identity cards and preventing building and all other measures practiced against our people. This embodies the domination and influence of the occupier on the land and the

Palestinians, through land, sea, and air. It also form impossible factors of coexistence with this oppressive occupier, and put Vito in front of a free and independent Palestinian state, ignoring all covenants, resolutions and international norms, thus bearing the so-called free world, led by America, in real terms of being a world of tyranny and enslavement of the oppressed in the world.

We cannot fail here to mention the inhumane situation experienced by our brave prisoners, the battle of empty stomach that has been, and still, fought by our heroic prisoners which is a result of the difficult situation of the prisoners, and as we see, the administrative detention practiced by the occupation is the top of the injustice against human being as it deprive a man of his freedom to live in dignity and his/her right to defend himself based on what is so-called secret file and the fabricated miserable outdated laws. Here we remember our colleague Walid Abu Ras, Chief Financial Officer who has been in administrative detention under the jurisdiction of this law since 22/11/2011, where he was arrested for four months that was extended for another four months, and recently his arrest was extended for a third time for three additional months.

As our people suffer from this situation, we call for the immediate release of all our prisoners, and we turn to all international and human rights institutions and to all the free in the world to stand with our people to end this unjust file.

Our organization, Health Work Committees,

with its modest elements crosses day by day forward through developing its services to be of quality and distinction, and it strives to remain an advocate for the interests of the poor and marginalized people, and a alive tributary of the work and generosity to our people, and this is expressed in the activities and actions mentioned in the report.

We, in Health Work Committees, are looking forward to a free Palestinian society enjoys a comprehensive, fair, and sophisticated health rights. Accordingly, we invite all official, private, and civil society institutions that provide health and development services to joint efforts and coordination to reach the desired goal as we all know that our resources are limited and dependent on external support, and it is not a secret when we say that some external support from some bodies are politically conditional and this is what we rejected in the Health Work Committees.

By depending on our limited resources, and on our supporters in the world and good people in our community and the Arab world, we are seeking with high level of transparency to provide our quality and excellence services within our limited capabilities. We also point out that the harsh reality experienced by our people obliges us to provide services at low cost resulting in a financial deficit that makes us insist on requesting and ask for backing of all the free people on national and official level in the Palestinian reality and the Arab world

Finally, we say that despite the financial deficit,

we will continue to provide our services to our people vigorously and with high quality based on our confidence in our directions, the efforts of our employees and volunteers, and the generosity of our funders.

Therefore, we cannot fail here to note that behind the success of our work are unknown soldiers who have a high degree of belonging and responsibility and are the factors of success of this organization and its volunteers and supporters. To them, our utmost respect and appreciation, and we extend our thanks to all supporters and funders whom without, our organization would not have grown and evolved to the reality reflected in this report.

Best Regards

Mr. Yacoub Ghunaimat



Introduction

The year 2011, including the developments at the local and global levels, forms a major turning point in the civil and developmental action. Health Work Committees was not immune to these variables and the resulting economic, political and social dimensions in light of increasing the need for services provided by the organization in both the health and development sectors.

At the local level, the difficulties faced by the Palestinians have increased due to the high level of violence perpetrated by the Israeli occupation and settlers against Palestinians, where it was observed that the rate of physical assaults on citizens has increased and led to the martyrdom of number of Palestinians and injuring more , this as well as the continuation of land confiscation for the sake of building settlements and the racial wall that deprives Palestinians of their livelihood, in addition to the escalation of the Judaization of Jerusalem and targeting its population deportation and harassment.

This is all accompanied with the ongoing internal political crisis. The political division still hit deep into the social structure and it does not seem that there is a horizon soon to get rid of it. All of this combined with the financial crisis faced by the Palestinian Authority month by month which made the majority of Palestinians hostage to the salary that depends on external Arab and foreign funding granted to the authority and associated with every political extortions relating to the negotiations that, according to the Palestinian negotiator's himself, proved to be a failure and on a standstill.

At the international level, the financial crisis caused by capitalist policies ridden a lot of countries, including the European Union, has overshadowed not only the center, but also on the parties. We, as Health Work Committees, have suffered during the year from each of these indicators. Locally, the demand for services provided by the organization increased and at the same time the funding by our partners and

our friends in the world dropped because of the economic crisis they are going through. Therefore, the organization has worked hard to develop a series of measures and policies that contribute to the reduction and rationalization of expenditure. HWC has a strategic vision that it works with, and that is centered on the importance of promoting reliance on own and national resources under the international variables that touched the organization. Since then, the organization worked on promoting revenue increase through the development and increasing the quality of services and adding specialized services in its centers, and appealing to the local sectors to enhance the support and steadfastness of national organization such as Health Work Committees, this had a positive but limited payoff, however, the organization is continuing in this trend and is working to develop it by all means.

During 2011, HWC has worked to accomplish the organization strategic plan (2011-2013) in which the local and global changes were considered. The plan stressed to pay particular attention to Jerusalem in order to enhance the steadfastness of the people and fixating the Palestinians identity in them through programs aimed at health and development that are directed to school students, youth, women and basal organizations. According to these variables, the organization considered developing its role in influencing health policy and advocacy for human health through applied studies that are the base of discussion,

campaigns and community awareness, for this particular aim, we developed a department where we work to shape its elements and employing competencies appropriate for this purpose.

HWC maintained its strategy to provide primary health care services and improve its quality, and the development of secondary care models, represented by continuing to complete the construction of Dr. Ahmed Maslamani Hospital in Beit Sahour, and building a department for safe delivery in Qalqilya that is expected to start working in 2013. In terms of community development, HWC is pursuing a strategy in the heart of its work that began many years ago, therefore, now is the time to document these experiences and conduct studies around it to circulate the benefits and investigate the lessons learned and try to promote models of development to be adopted on a large scale by the private and official sectors.

Although the year 2011 was suffocating from a financial point and continued in the year 2012, the affiliation and insistence on continuing the march of the organization remained an underlying motive to continue, this is due to our employees' belonging and insistence on the survival of Health Work Committees as a haven for the poor, the marginalized, and the sick in various fields, and preserving the cultural, community, and national heritage that laid by the founders, which can be touched in the folds of this report. From this standpoint, it is necessary to express

the thanks, appreciation and valuation to all our employees who, through their belonging and affiliation, maintained the organization and its achievements.

The arbitrary occupation policies affected, and are still affecting, all categories of the Palestinian people and organizations. HWC was affected by the administrative detention of its financial and administrative director that was renewed several times. What the Occupying state do, only increases our strength and determination and steadfastness and this was represented by the efforts of the Department of Finance and Administration to work with dedication to accomplish the tasks assigned to them, despite the absence of their colleague, the director of the department. Health work Committees has worked hard, at the local and international level, demanding the immediate release of its Administrative and Financial Director, especially as he leads a humanitarian mission in health and development organization serving the poor and the marginalized in our society.

In conclusion, I can only say that no matter what changes hit us and increased challenges we are facing, we will only see it as an opportunity to test our abilities, capabilities and our creations that should get us out of the ordinary and refreshes us with a new spirit at work and new creative and inventive ideas to get us out of the crisis with strength and durability. This will only be achieved with collective efforts and collective thought by everyone in various levels of the work, and we are betting on it.

Finally, we at Health Work Committees extend our sincere appreciation and thanks to all local and international partners, friends, donors and believers in the organization's vision and values, with our understanding that the global conditions that touched our organization also touched them. The hope for change and bias to the right and justice for the poor and the marginalized remains the main elements of success and continuity, this is our belief and this is our promise.

Ms. Shatha Odeh
Health Work Committees General Manager

PRIMARY HEALTH CARE DEPARTMENT



Primary Health Care Department (PHC)

The Primary Health Care Department seeks to achieve the strategic goals of HWC and to provide quality health care services to tens of thousands of Palestinian citizens, through the department's centers, mobile clinics and health programs.

The services of Primary Health Care Department are provided in North , Middle and South areas of the West Bank as follows:

North Areas: includes seven health centers and clinics in Nablus, Qalqilia and Tubas Governorates

1. Qalqilya region: Health Center of Qalqilya.
2. Nablus area: Medical Center in the Old City of Nablus,
3. Salem Health Center
4. Awarta Health Center
5. Marda health clinic.
6. Tubas region, which includes: Al-Shifa Center in Tubas
7. Bathan clinic,

In addition to a mobile clinic that covers 7 locations in the north.

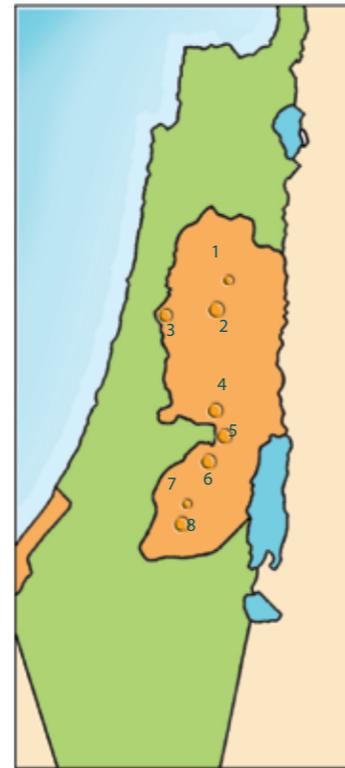
Middle Areas: includes five centers and clinics in Ramallah area

1. Al-mazra'a Al-sharqiyeh center
2. Kufur Ni'mah Health Center
3. Rantis clinic
4. Al-lubban clinic
5. Ras Karkar clinic

In addition to a mobile clinic that cover 3 locations in Ramallah area

South Areas: includes five Health centers and clinics in Hebron and Bethlehem

1. Hebron Emergency Center
2. Beit Sahour Medical Center.
3. Halhul Health Center
4. Sa'ir Clinic



- 1- Tubas**
 - Alshifaa Health Clinic
 - Albathan Health Center
- 2-Nablus**
 - Awarta Health Center
 - Salem Health Center
 - Marda Clinic
 - The the Medical Center/ the Old City
- 3-Qalqilia**
 - Qalqilia Health Center
- 4-Ramallah**
 - Kofor Ni'meh Health Center
 - Al Mazar'aah Health Center
 - Runtees Health Center
 - Elliban Health Center
 - Raes Karkar clinics.
- 5-Bethlehem**
 - Beit Sahour Medical Center
 - Husan Health Center
 - Battir Health Center
- 6- Hebron**
 - Hberon Enmenrgency Center
 - Halhul Health Center

5. Battir Clinic

In addition to a mobile clinic that cover 11 locations in the south.

The Department provides quality programs in its health centers, clinics and mobile clinics including:

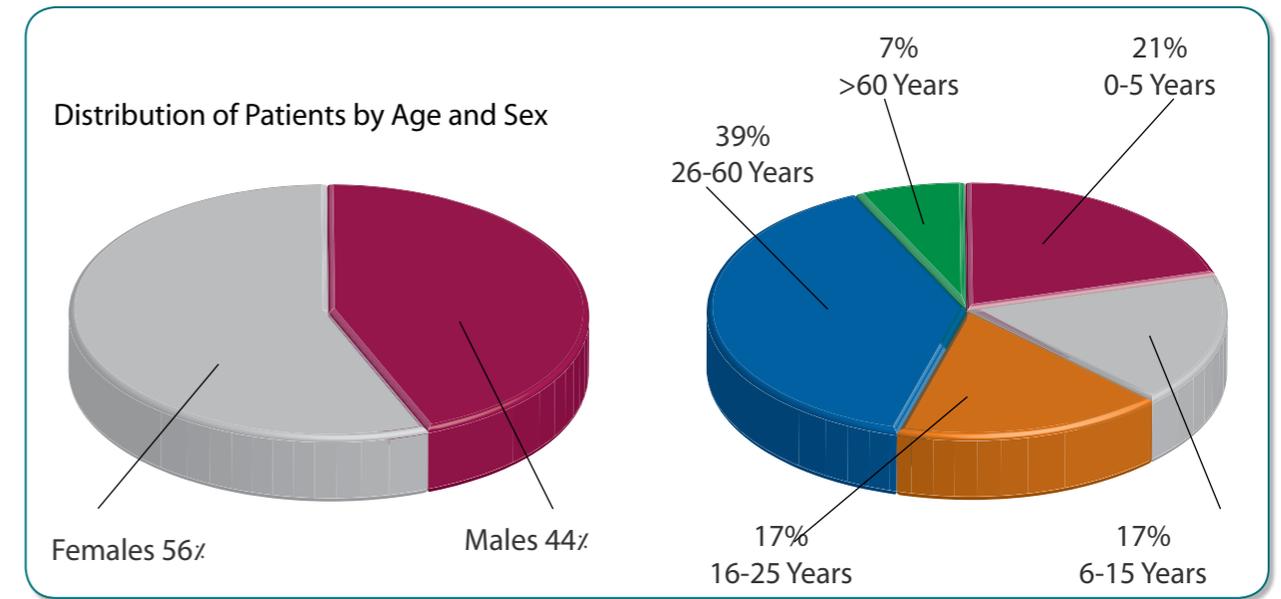
1. Women's Health Program.
2. The Well Baby Program.
3. Diabetes Care Program.
4. School Health Program in Jerusalem.

During 2011, a new computerized system for recording patients in all clinics and centers was completed. This system presents statistics that are based on the individual patients regardless of their continuous diagnostic or therapeutic visits to the center, as well as enable HWC to calculate the coverage for medical needs in all

centers and clinics. The old registration system was based on statistical events, not individuals.

HWC centers and clinics benefited 116,660 individuals through a total of 175,335 visits. 140,748 of the visits benefited from diagnostic radiological and laboratory Services. 18% of the total beneficiaries were exempted from all financial duties as social cases.

The distribution of the beneficiaries according to age groups and sex was as follows:



HEALTH CENTERS

Beit Sahour Medical Center

One of the largest centers of Health Work Committees, a day surgery center and a gathering of specialized clinics focused on general medicine and emergency.

During this year, 23,231 patients visited the center through 44676 visits to the clinics and received 25816 diagnostic services. 1032 patients were provided free services as social cases provided around 4,000 diagnostic services. One third of patients were from Beit Sahour, the other third was from the city of Bethlehem, while the final third was from different regions of the Bethlehem governorate and other governorates.

During the last quarter of this year, finishing work of constructing the patients' floor started, and we hope to get the funding over the next year to complete the work of finishing and equipping the hospital building.

Hosting surgery delegations:

During the first quarter, the center hosted the delegation of surgical reconstructive surgery specialists, led by Professor Basconi from the University of Bari, Italy.

Throughout three successive visits that lasted for two-week each, the team evaluated nearly 300 patients from different regions of the West Bank, and conducted 57 surgical reconstructive surgeries. This achievement had a significant positive effect.

During the second quarter, and for the sixth time in ten years, the center hosted Prof. Kreczh, a urinary tract surgeon from the University of Assen in Germany, during her visit; she conducted 12 quality surgeries for children. It is worth noting that by this year nearly 100 surgeries were conducted by crews of the German surgeons in Beit Sahour Medical Center.



Al Shifa Center / Tubas

Tubas Health Center is in the second place among HWC centers in terms of size and number of health services provided. During the year 16,571 patients visited the center through 38,483 visits to different clinics, and received 10,400 diagnostic health services. Around 3228 patients received 4100 services for free as social cases.

Major achievements during the year 2011:

1. Adoption of the center as a training center for students of Palestinian universities.
2. Adding a Mammogram service.
3. Conducting ten voluntary medical days benefiting nearly 1,100 patients.



Halhoul Medical Center:

The work in Halhoul medical center was developed in recent years, which made it in the third position among the Health Work Committees centers. During this year, 16,697 patients visited the center through 27,181 visits, and received 18,856 diagnostic services. Around 1790 patients received medical and diagnostic services for free or almost free as social cases.

Almost half of the patients who visited the center are residents of the city of Halhoul, and 13% of the city of Hebron, while the rest of the patients are from the villages around Halhoul.

The most prominent achievements during the year 2011 were as follows:

1. The Center participated in Halhoul Municipality's strategic planning as a representative of the health sector in the city.

2. New specialty physicians has been attracted to the center, new clinics were opened such as cardiology, urology, and orthopedic clinic.
3. The Center participated as an active member in the Health Committee of Hebron Governorate
4. 11 voluntary medical days have been organized benefiting more than 2000 patients.



Qalqilya Health Center

The Center is day surgery center and a gathering of specialized clinics focused on general medicine and emergency. Qalqilya center has seen a remarkable development in previous years to be placed in the fourth place among the centers of Health Work Committees in terms of numbers of services.

The number of visits in Qalqilya health center clinics during this year was 22,247 visits during which 21,423 diagnostic services were provided including laboratory and radiology services.



Around 247 patients were provided services for free as social cases. 85% of the patients are from the city of Qalqilya.

The most prominent achievements during the year 2011:

1. Starting the finishing work and equipping of the third floor to establish a maternity ward.
2. Working on relationships with specialists and organizations in order to activate the work in the day surgery unit.



Emergency Center in Hebron (Old City of Hebron)

Old city of Hebron is one of the locations in the West Bank that suffers the most from the abuse and daily terrorism of the Israeli occupation forces and the settlers against the citizens in addition to frequently imposing a curfew during the year.

The continuation of the existence of emergency center of Hebron is one of the basics of the HWC work that recognizes that its presence is very important to meet the growing health needs, especially for the poor and marginalized groups who are present in large numbers in the Old Town area. The emergency center of Hebron provided 6191 diagnostic services to 10,109 patients through 15,352 visits to the center. 866 patients received various medical and diagnostic services free of charge as social cases. The majority of patients were from Hebron and in particular of the population of the Old City of Hebron.



Nablus Medical Center

The old city of Nablus is considered one of the areas that are most exposed and affected by raids from Israeli occupation forces, especially in recent years. Since the second Intifada, many of the poor and marginalized groups live in the old town and its surroundings. The presence of HWC medical center there aims, in particular, to serve them and provide accessible health services.

During this year, the center provided 14,894 diagnostic services to 8769 patients through 10,840 visits.



Awarta Medical Center

During the year, 2896 patients visited the center through 6087 visits to the clinic, and received 3438 diagnostic services.

Major achievements during the year 2011:

1. Equipping and opening of the emergency room.



2. Training the center's staff on topics related to psychological health in collaboration with Doctors Without Borders - France.

Al Bathan Medical Center

During this year, 1383 patients visited the clinic through 1817 visits provided 1731 medical activities.



Marda Medical Center

During the year, 1458 patients visited Marda clinic through 6686 visits during which the patients received approximately 1625 diagnostic service.

The most notable achievements in the clinic during the year 2011 was the training of clinic

staff on topics of psychological health in collaboration with Doctors Without Borders - France in order to increase the quality of services provided to patients in the village and its surroundings, given that they suffer, on a permanent basis, from the practices of the occupation and the settlers against them.



Salem Clinic

During this year , In order to meet the needs of the town of Salem and provide comprehensive services, the clinic extended its working hours from six hours a day to 12 hours, operating from eight in the morning until eight in the evening.

This year, 2479 patients visited Salem center through 4630 visits to the clinic, and received 2964 diagnostic activities.



Sai'r Medical Center

During 2011, 3298 patients visited Sai'r clinic through 4003 visits.



Battir health center

Until the beginning of the year 2011 Battir clinic was operating as a joint clinic of Health Work Committees and the Palestinian Ministry of Health. For reasons of internal decisions in the Palestinian Ministry of Health, this partnership has been dissolved.

During this year, Battir health center was visited

by 1692 patients; most of them are residents of Battir. The number of visits to the clinic was 2043 visits through which the patients were provided with 728 diagnostic activities. 254 patients received various medical diagnostic services for free or minimal fee due to their difficult economic conditions.



Dunya Women Cancer Center



A story of determination

Dunya Women Cancer Center is considered the first of its kind to specialize in women's cancer in Palestine. The Center is based in Ramallah and is located on the second floor of the Arab Bank in the old city of Ramallah. The Center is a product of strenuous efforts that have been made throughout the years between the Health Work Committees and medipalestine- Switzerland.

The two institutions insisted on launching the center and opening it on the eighth of March in honor of Palestinian women on the Women's International Day. The idea of having a center to diagnose women's cancer was born to alleviate the pain of Palestinian women, considering the difficulties they face in reaching and obtaining health services in the West Bank and Gaza. These difficulties are always mentioned by

international health organizations in their reports: the role of occupation, the policies of closure and barriers. These have not only been causing the deterioration of economic conditions but also cause a deficit and the decline in the level of health services.

The main objective of the center is to give diagnostic and quality services to reduce deaths and give greater opportunities for healing women with tumors. This is in addition to helping women make a detailed healing plan that includes things they need to do, places they could go to for treatment and speeding up their ability to reach services.

The work of the center focuses on providing quality services where the women can find qualified and trained medical staff. The Center also has an educational function as its staff continuously attends training courses abroad. The center also brings international and local expertise to improve the health status of women in Palestine.

Dunya seeks to strengthen the cooperation between local and global competencies in order to provide better diagnosis, treatment and quality health care for women with cancer. Dunya is a non-profit clinic relying on the professional support of a group of the best doctors who specialize in this area and volunteer in the center to offer help to women

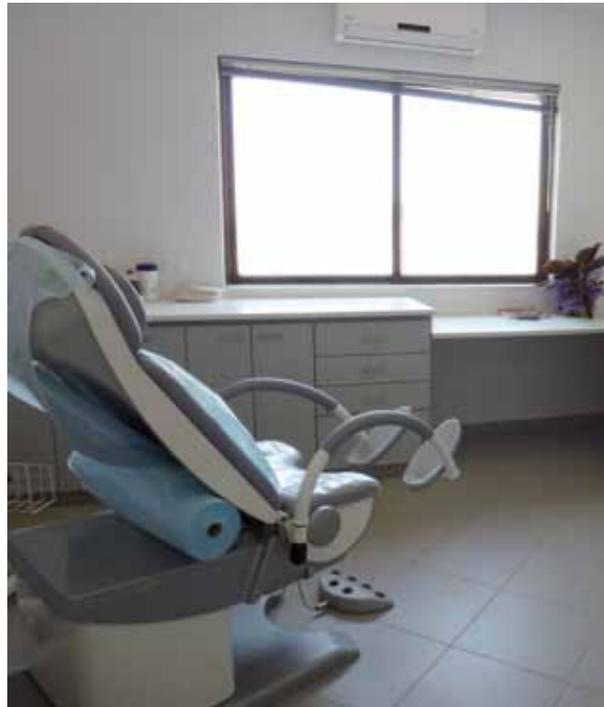


from different segments of society who suffer from cancer. The center has been receiving support and counseling from international and local professional organizations such as Basel University Hospital in Switzerland, Lotsern Government Swiss Hospital, Leuven University Hospital in Belgium and the World Association for the Women's Cancer who all contribute financially to supporting the center. The contribution led to the formation of "distance communication" or the so-called video-conferencing with two objectives: (i) to allow, "distance learning" from international experts in this area and the second is to discuss cases and diagnosis on the air.

The center offers, through its local doctors and experts around the world the so-called

"second opinion" service which basically gives women a chance to hear a second opinion by specialists around the world especially in terms of diagnosing cases. With respect to physical therapy, the goal is to alleviate the side effects associated with treatment by medicine or surgery, in addition to providing so-called palliative treatment of chronic pain.





Kufr Neimeh Health Center

Number of visits to the center during this year was 18439 visits, through which 5453 health services were provided, including laboratory services. Around 63 patients provided free medical and health service as social cases.



Al Mazra'a Al Sharqiya Health Center

The number of visits to the center during the year were 8020 visits to the clinics during which 3694 diagnostic services were provided, including laboratory tests for patients.

During this year, the center opened a Radiology



Unit, the first in town and its surroundings. Since the opening of the unit, 318 patients benefited from this service. Around 286 patients received all medical and diagnostic services for free as social cases.



Mobile Clinics Program

The Mobile Clinic / North

The mobile clinic in the North operates in eight locations in the Tubas area and the northern Jordan Valley, these locations have Palestinian communities that are isolated and besieged by the Israeli occupation forces and surrounded by settlements and Israeli military checkpoints. These locations are Al Maleh, Cardla, Frosch Beit Dagan, Irza, Salhab, Abzik, Ein Shibley, and Al Ras Al Ahmar. During this year, the mobile clinic provided 9877 visits to the clinics, benefiting approximately 5000 citizens. Services included health education and promotion along with therapeutic services.



Mobile Clinic / Ramallah

This clinic operates in three locations: (Ras Karkar, and Rantis, and Al Lubban Algharbi) which are isolated and surrounded by settlements and Israeli military roadblocks in the Ramallah area. This mobile clinic operates with cooperation with the Palestinian Ministry of Health and provides many services such as general medicine, laboratory, women health and well baby services.

Mobile Clinic in the South Areas

The mobile clinic in the South operates in five locations in the South of Hebron, (Al Baqaa, Massafer Yatta, Masafer Bani Naim, Jalajel, and Aladaseyya), and in six locations of the east countryside of Bethlehem, namely: (Khirbet Zakaria, and Wad Rahal, Om Simonh, Al Walaja, Khallet Numan, and Wade Al nees), all these areas are isolated behind the wall and surrounded by settlements and Israeli military checkpoints in the two provinces. This year the mobile clinic carried out 18,532 visits to clinics in these areas.

During this year, the mobile clinic in Ramallah area carries out 14,275 visits to the clinics providing around 3598 services including diagnostic and laboratory services. Around 1083 patients receive medical and diagnostic services free of charge as social cases.

HEALTH PROGRAMS

Women Health Program (WHP)

As a response to the vision and philosophy of the program in achieving equality and justice in the distribution of resources and services, the women health program provides reproductive and sexual health services for nearly 55 thousand women, a rate of 70% of the target group of women at reproductive and menopausal age in all HWC locations. This program is focused on empowering women of their reproductive and sexual health rights and strengthening their role in society. The program depends on a strategy of community participation, especially for woman as one of the important tool of change.

The program provides comprehensive services that focus primarily on early detection of diseases, especially breast and cervical cancer, and on health education. The program also works on the organization of open health days and the preparation of training and workshops related to women and their health in all aspects of life, legal and human rights, in addition to commemorating events relating to women such as International Women's Day and the National Campaign to Combat Violence Against Women through coordination with local and national organizations as it works effectively in National



Forum for Combating Violence against Women and Arab Woman Network (Roa'a).

WHP services are provided in all HWC clinics and in all locations that are covered by the mobile clinic (53 sites). During this year, 24,336 women benefited from its services, an increase of 3% compared with 2010.

The following table shows the distribution of beneficiaries of Women's Health Program by type of service:

Type of service	Number of beneficiaries (woman)
Pregnant women care	11884
Detailed U/S	2462
High risk pregnancy	2360
Postnatal care	716
Family planning services	3628
Gynecology Services	6228
Breast exam	6804
Pap Smear	386
Menopause	299
7 Medical Days	365
25 courses in Reproductive Health	1584
3 First Aid Courses	73
276 lectures in Reproductive Health	3682
30 lectures in Schools about Adolescence	508



Well Baby Program (WBP)

The program seeks to improve the health of Palestinian children under the age of five, it is a free service aimed at prevention and early detection of diseases and congenital malformations in children. WBP services are provided in all the clinics of HWC clinics. During this year, 5661 children (boys and girls) benefited from the program services. The program also offers health education and health promotion for mothers. In 2011, about 78 health education and awareness sessions have been held benefiting approximately 2934 people. Also 194 home visits to mothers after childbirth

was done, during these visits, new mothers were given advices on health promotion and health education in order to improve their capabilities to take care of their new babies.

The following table shows the test results for children in 2011

Result	Number
Malnutrition	558
Anemia, / simple	949
Anemia /medium	39
Birth defects	67



Diabetes Care Program (DCP)

Diabetes Care Program works one day weekly in 13 centers and clinics, namely: Hebron, Halhoul, Battir, Almazra'a Alsharqia, Kufr Na'ma, Rantis, Alliban Algharbi, Ras Karkar, Salem, Nablus, Awarta and Marda.

The program provides its services for minimal fees and it aims at early detection of complications of diabetes and therefore early treatment. The number of visits to this program during the year is 6209 visits of which 70% were females.

The program, also provide health promotion and education in the areas of proper nutrition,

personal hygiene, and how to deal and cope with diabetes.

During this year the program activities were as follows:

1. Organizing 186 lectures to educate and promote health, benefited 3111 persons.
2. Holding 59 consultation meetings benefited 260 patients
3. Conducting 49 home visits to elderly patients to provide them with awareness and education advice and offer them treatment in their homes.



School Health Program (SHP)

Students attending schools in Palestine make more than a quarter of the Palestinian population. The governmental School Health Program covers around half a million Palestinian students in schools from first to twelfth grade. Health Work Committees' SHP is considered the most prominent among NGOs programs in East Jerusalem.

The program is focused in East Jerusalem and aims at providing health services to a wider segment of students and teachers in Jerusalem through the provision of health services (preventive and curative) to as many people as possible. This is carried out through early detection of diseases, treatment and referral for cases to various health centers available around the schools, in addition to helping schools to provide a healthy school environment.

The School Health Program offers education and health promotion services to schools, in addition to immunization services according to the protocols of the Palestinian Ministry of Health. The importance of providing these health services in Jerusalem lies in resisting the Israeli occupation and its municipality's systematic neglect of health services for Palestinian schools and students. In this context, the number of beneficiaries from the services of this program exceeded 51000 students, parents and faculty.

The highlighted achievements of this program during the year 2011:

Activity	Target group and number of beneficiaries	Notes
Comprehensive diagnostic examinations	First grade students in 37 different schools with a total of 1634 students, and children in three different kindergartens with a total of 191 children.	* 7 cases of congenital heart disease were discovered. * Two cases of Undescended testicles. * 181 cases of Myopia. * 7 cases Squint * 13 Hernia cases
Dental examination	First, fourth, seventh and tenth graders in 43 different schools with a total of 5570 male and female students.	* 7.4% of dental decay. * 19% need braces.
Vision test	First, fifth and tenth graders in 43 different schools with a total of 3743 male and female students	* 505 the case of Myopia. * about 13 cases of squint
Vaccination	4168 students in 64 schools	

Curative and preventive health services	First aid services were provided for 2333 students	
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The following table shows educational and health promotion activities for the School Health Program in 46 schools in Jerusalem:

Activity	Number of activities	Number of beneficiaries
Health Classes	724	18143
Student to student Health Classes	25	560
Wall magazines	285	14 schools
Health messages through the school radio	420	14 schools
Health festivals and open days	7	3274
Health days for students	8	710
Group health meals	14	2767
Health workshops for students	81	2234
Health lectures for parents	42	992





COMMUNITY DEVELOPMENT DEPARTMENT AND PROGRAMS

Community Development Department

Community Development Department (CDD) focused this year on achieving the visions and directions of the institution's strategic plan for the years 2011 – 2013. It sought to build models of development that are able to meet the needs of all groups in society and managed in partnership with the local community. The department was keen to keep up with developmental changes through the knowledge of pioneer development experiences locally and internationally and then choosing the ones that fit with the nature of the Palestinian reality. These development experiences are achieved through the mechanisms of training the staff as well as following scientific methodology in the assessment, training and whatever is necessary to develop these experiences. The department sought to find models of development that are well studied and implemented and which played a role in the accumulation and achievements of the department through its centers and programs in some governorates in the country. The Department also aimed at building strong relationships with other organization's departments, and finding potential partnerships with national developmental organizations.

The department worked in several locations in the West Bank represented by the Community Based Rehabilitation Program (CBR) in the South, Elderly Day Care Club, Shepherds Field Nursery and Kindergarten, Al- Waha Center for people

with mental disability, and Jadal Center for Culture and Community Development which are all located in the city of Beit Sahour. This is in addition to projects and programs of Nidal Center in Jerusalem.

The activities and events of the department for the years 2012 and 2013 aim to establish the following:

- Build a distinguished developmental model to support the rights and needs of the elderly community and strengthen their role in the society.
- Build a distinguished educational model that supports the development of the children's skills and influences the public policies on childhood.
- Build and activate a model that is concerned with the rights and needs of people with disabilities and ensure their protection and respect.
- Build a model to develop the awareness of rights, national culture and national identity of the Palestinian society.
- Build a model that strengthens the concept of steadfastness through the enhancement of living and health aspects for all segments of society.

Community Based Rehabilitation Program (CBR)

The Community Rehabilitation Program operates in the south through three units:

1. Rehabilitation unit at Halhul Health Center.
2. First CBR program.
3. Second CBR program.

The three units are managed in cooperation and coordination with the Regional Committee for Rehabilitation in the South which includes in its membership the Health Work Committees, the Arab Society for Rehabilitation, and the Palestinian Red Crescent.

Through its work this year, the rehabilitation unit at Halhul Center sought to develop the families of people with disabilities and strengthen their capacities in identifying and properly dealing with the needs of their children. The unit offered sessions on collective assessment, monitoring, and providing parents with educational programs. In addition, it provided referral services to other centers to secure specialized services that are not available at the unit.

The unit is operated by a staff specialized in speech therapy, occupational therapy, physiotherapy, in addition to a psychiatrist and pediatrician.

Through field and daily work and in cooperation and partnership with existing centers in the region, the unit has worked this year with nearly 4050 persons with disabilities. The nature of the work with the beneficiaries varied between



offering physiotherapy sessions, meetings with the occupational therapist, speech therapy sessions, building training programs for parents in collaboration with the rehabilitation guides in various work sites, therapy sessions by the psychiatrist, offering referral services and providing assistive devices for people with disabilities.

Specialty	Number of Cases
Occupational Therapy	429
Physiotherapy	392
Speech Therapy	421
Psychiatry	318

The first CBR program includes working with persons with disabilities in the villages of the west countryside of Bethlehem, in addition to the villages of Beit Fajar and the towns of Surif and Kharas. The program focused on following-



up the needs and necessities of persons with disabilities in this area, and providing it through the resources and abilities of the Regional Committee for Rehabilitation in the South. The services of the program varied between, daily home visits and follow-ups, the implementation of special activities that raise awareness about the rights of persons with disabilities, establishment of recreational activities and summer camps for people with disabilities, and working to integrate some of the beneficiaries in the kindergartens and schools.

Moreover, a number of people with disabilities were referred to HWC health centers in Bethlehem and Hebron to receive medical and surgical services where they were assessed and were provided with needed assistive devices.

This year, the program staff has launched strong campaigns to support the rights of persons with

disabilities and launched many courses and educational programs for different segments and levels of the local community.

The second CBR program included the same activities and objectives of first program, but with more expansion on the district-level. During this year, the program worked in the villages of Sai'r, Beit Ommar, Halhoul, Tarqumya, DerSamt, BeitOula, BeitKahil, and Ithna. Compared with the first program, this program focused more on the provision assistive devices for people with disabilities, as well as providing medical and surgical services. Through this program, a number of houses were renovated to suit the needs of persons with disabilities. Moreover a number of public facilities were renovated including: schools, centers and institutions, and community clubs to be adapted to persons with disabilities.

The most important feature of this program is comprehensiveness of its objectives, goals, and its package of services it offers to persons with disabilities. The program, with its three units, guarantees the launching of different activities and programs dealing with social and legal issues in order to support the rights of people with disabilities. The work of program staff of the three units included intensive daily follow-up to various matters relating to the targeted beneficiaries, and carried out activities that engage and build the capacity of people with disabilities.

The results for the Community Based Rehabilitation programs this year are as follows:

Files statistics:

- Number of Files: 459 files
- The number of follow-up files: 652 files

Referrals:

- Number of referrals in general: 1147 referral
- Referrals at the local level: 771

- Referrals at regional level: 371
- Referrals at the national level: 5

Referrals to medical and rehabilitation services:

- Number of referrals to medical services: 271 referrals.
- Number of referrals to rehabilitation services: 876 referrals.

Assistive devices:

- During this year assistive devices were provided to help 114 people with disability.

Miscellaneous:

- 371 people with disability benefited from the mobile clinic services in the rehabilitation program.
- Through the rehabilitation program 4 surgeries were carried out.
- 15 homes and 3 public school facilities were rehabilitated.
- Approximately 150 different community activities took place.



Elderly Day Care Center (Elderly Club) in Beit Sahour

The achievements of the elderly center continue this year, as in previous years, with distinction and splendor that echoed positively on all the activities and events of the club. Moreover the center represents a distinct and enhanced model that promotes and improves the role of elderly in the Palestinian society. 139 members of the center, males and females, during this year have become messengers spreading the message and vision of the club within all their activities and to their family members and surrounding community.

The HWC and the elderly club management, since the club's inception and until this day, have tried to use all the necessary resources as well as recruit and invest all efforts to support and to advocate issues facing aging populations including social, economic and human rights and health rights. The club also maintains the provision of recreational and cultural aspects according to the elderly needs.

The activities and events carried out by the club have echoed positively, leading to the involvement of all segments of the community in Beit Sahour. This year the club attracted new members from the elderly population to join the club's larger family. The activities and achievements of the club, so far, have enabled it to get financial, moral and institutional support, to maintain the continuity and development of its work. The support of the community to the club

was highlighted during the annual celebration hosted by the club on the International Day of the Elderly in October, as the value of monetary donations reached approximately 240 thousand NIS in addition to other in-kind contributions.

In line with the development vision of HWC, the club has become an excellent model of work, adopting the issues of the elderly, and strengthening their role in the society. On daily basis, the club receives delegations from local and international organizations as well as volunteers and visitors from various universities and national institutions who come to witness the club's experiences and achievements. There are many requests for assistance by different groups and organizations in order to have similar projects run in other areas of the country. The club's administration joined workshops and local and international seminars on the elderly issues, during which the organization's developmental model in development and advocacy for the elderly was presented.

The club looks forward to the prospects of continuous development and expansion that will be of more benefit to the elderly and in order to achieve this it works to recruit and harness all its relations and resources. The club seeks to be a source of information and knowledge regarding the legal and social aspects related to the elderly as well as to be a successful model that serves and meets the needs of the elderly.

The club also seeks to develop and improve its performance through the addition of facilities and other services, such as physical therapy facilities, to meet the needs of the elderly in their homes, and to support the establishment of similar clubs in different regions.

During this year the club provided promotion and health education services including topics related to diseases concerning the elderly. In cooperation and coordination with the Medical Center of Beit Sahour, medical and laboratory examinations were carried out as well as the provision of medicines to all the club's affiliates. The elderly club provides different services and programs such as: lunch meals on daily basis, cultural and sports programs, trips and day entertainment, special events for occasions of national, religious and social holidays, distributes gifts to the elderly on various occasions, and was keen to make home visits to assess the conditions and circumstances of the elderly and communicate with their families.

The indicators for the club this year are as follows:

Number of beneficiaries	139 elderly
Number of delegations that visited the center	48 delegations
Number of institutions that have a cooperative relationship with the center	20 institutions
Number of medical supervision on the elderly	Diabetes and cholesterol screening: for 187 elderly Examination of the eyes: for 57 elderly Examination of the heart: for 16 elderly Flu vaccinations: for 40 elderly Examination of the bones and teeth: for 56 elderly
Number of activities for the elderly	301 activities
Number of lectures	15 lectures
Number of volunteers	157 volunteers
Number of activities with the local community	14 activity
Number of meals per day	224 meals
The number of elderly beneficiaries of the daily meal	40-60 elderly
Number of visits for elderly patients	45 visits

Shepherds Field Kindergarten and Nursery in Beit Sahour

In line with the developmental strategic plan of HWC, Shepherds Field Kindergarten and Nursery had been kept this year to be an educational and academic model that deals with all the necessities and needs of children to work in a way that corresponds to the abilities and ambitions of our children in Bethlehem in general and in Beit Sahour in particular.

During this year, the nursery and kindergarten worked with nearly 112 children. The staff and management were keen to put themselves in an influential position when it comes to policies regarding childhood, and to contribute in building a distinct model at the level of kindergartens and nurseries through the development of cognitive, emotional, and motor skills of children through the use of different educational tools and methods, and also through organizing artistic and cultural competitions. This is beside parents participation in all stages of their children's growth and development; through establishing and developing of educational consultancy for the educational institutions in the area aiming at unifying the mode of operations and expanding its horizon and activating all aspects of children's lives related to health, psychological, social, and cultural aspects.

In this context and with the partnership with organizations that deal with children's education, many activities took place such as

open days, days of joy and fun, and workshops. Moreover, a strong and distinctive relationship was built with the Directorate of Education in Bethlehem in order to work with decision makers to change the educational process to a better way.

Since its foundation in 1996, the kindergarten and nursery has been keen to provide all its activities and services for children in an atmosphere of health and safety that suits the children. The kindergarten and nursery is quiet, healthy and clean. In cooperation with Beit Sahour's Medical Center, and on a regular basis, the children's health statuses are checked and health services are provided to the children.

Shepherds Field still continues to be a source of information and a model of quality performance in the field of kindergarten. Through coordination with some educational institutions in the country, SFKN established and sponsored a range of courses, workshops which took part in enhancing the skills of its crew and developed programs and mechanisms to work with children. It also created an environment and distinct relationships with the parents in order to promote a comprehensive educational, cultural, health, and development services for the children.

This year, the nursery and kindergarten received children with special needs, and worked to integrate them with their peers. The

administration is trying to invest in the potential of voluntary action in the managing the daily educational process. Volunteers from schools and universities work in the Kindergarten help promote a positive relationship with the local community, and give the children more attention and play a role in the implementation of many of the extracurricular activities that aim to build and strengthen the children personality .

Indicators for the kindergarten and nursery can be seen as follows:

Indicator	Number
Number of children	90 to 112 child
Number of training courses and workshops for supervisors	14 sessions
Number of community activities for children	30 activity
Number of community activities for local community	55 activity
number of parents who participants in the activities	1120 people
Number of meetings with parents	2 meetings
Number of institutions that are associated and cooperate with the center	13 institutions
Number of books and stories borrowed by children	943 books and the story.
Number of cultural publications distributed to parents	1645 publications
Number of volunteers	15 volunteers
Number of visiting delegations	3 delegations
Number of children with special needs	One child (autism).
Other trainings	2 training
The number of home visits for children and parents	10 visits



Al-Waha Center

During this year, Health Work Committees worked to include Al-Waha Center in the Community Based Rehabilitation program based on the nature of the center's target group which includes adults with disabilities, and in an effort to develop and renew the course of action towards their legal, social, and health rights. Since its inception in 1998, the Center sought to highlight the skills, potentials and productivity of this group as well as to highlight the value and importance of every human being regardless of the disability through training people with disabilities and working with them in simple workshops for recycling paper and



wax manufacturing.

During this year the center worked with 23 beneficiaries with mental disabilities and the majority were from Bethlehem, Beit Jala, and Beit Sahour. As part of the Center's new philosophy and in line with HWC developmental plan for the years 2011 – 2013, the center has been working with this target group comprehensively and thoroughly in order to champion the cause and rights of persons with disabilities. The skills of the pioneers of the center have been classified and identified to serve those with disabilities, offering them cultural programs and activities, providing all means of psychological and



emotional support, providing daily services from the supervision of health to vocational training, implementing entertainment programs, offering daily meals, and training them to acquire the ability to take care of themselves.

Al-Waha Center aims, in the future, to work better with the development prospects and building strategic relationships with regard to issues of persons with disabilities, where the plan is to work to achieve the objectives and desired results in accordance with recent changes.

The indicators for Al-Waha Center in 2011 are as follows:

Indicator	Number
Number of direct beneficiaries	23 people
Number of male beneficiaries	9 boys.
Number of female beneficiaries	14 females.
Number of training courses attended by staff	One session.
Number of production lines	3 lines of production (recycling paper, wax, drawing with paper)
Number of delegations that visited the center	22 local and international delegations
Number of institutions that have cooperative relations with the Center	8 institutions.
Number of exhibitions participated by the Center	5 shows.
Number of trips	One trip.
Number of beneficiaries who participated in the trips	23 beneficiaries in addition to staff the center.
Number of foreign volunteers	5 volunteers.



Jadal Center for Culture and Development



When it comes to national development issues, Jadal Center is considered one of the main pillars for the Health Work Committees. The role of the Center has been noted and emphasized in the last strategic plan for the HWC, which highlighted the Center's role in relation to its target groups, especially the youth. The Center's vision is based upon the enrichment of intellectual and cultural life, and adopting an analytical interpretation when addressing issues of social and political character, while encouraging social movements responding to changes that occur on the local and international level. Moreover, the Center aims to shed a light on the development of the Palestinian cause; particularly the series of crimes committed against Palestinians by the Israeli occupation forces and to expose these crimes during meetings with foreign delegations, friends and supporters of the Palestinian cause from all over the world.

The center also seeks to preserve the Palestinian

folklore in all its stages, forms and dimensions, and to clarify the importance of heritage in preserving the Palestinian identity and the unity and the fate of the Palestinian people. Within this framework, the center held poetry and literary evenings, political and literary seminars as well as other activities. One of the objectives of the center is to link all segments of society through literature and studies related to the Palestinian cause throughout all its stages and different periods of time. The Center's library contains hundreds of books dealing with the Palestinian issue from multiple perspectives, this is in addition to hosting a group of thinkers, critics and analysts during workshops to review and discuss some of the literature.

The Center encourages cultural exchange for the youth in a civilized and open-minded way. In this context, the center held and participated in a variety of summer camps in partnership with a number of institutions. The last camp was the Second International Youth Volunteer camp, which was held in Beit Sahour, and was attended by nearly 200 young adults from different cities, villages and refugee camps in Palestine, in addition to the participation of young people from different European countries. The Center encourages self-expression through a variety of tools and forms. In this context, the Center has organized a variety of exhibitions for artists and talented youth and offered specialized

courses in this regard. The center has sponsored a musical youth band, which grew up in the center and has become famous at the local level participating in all sorts of concerts. It should be noted that the center has many friends and supporters because of its interest in the cultural and intellectual aspects of life, as well as the role it plays in raising awareness and creating a generation of young people that are

conscious of all the circumstances and variables that surrounds and accompanies them in all stages of their life. This is why the Center must be maintained and supported as the center's vision is correlated with that of the Health Work Committees' that aim to strengthen the steadfastness of the Palestinian people.



Nidal Center for Culture and Development



The Israeli occupation continues the closure of Nidal Center for Culture and Development under penalty of false pretexts and excuses, as it is the case with many institutions in Jerusalem. This closure reflected negatively on the nature and quality of activities carried by the Center. However, the Health Work Committees (HWC) invested and capitalized on its good relationships with institutions in Jerusalem and managed to implement some development projects in the city of Jerusalem. On the other hand, the closure of the Center had a positive impact as it highlighted the organization's ability to challenge and confront all the difficulties plaguing its work, as well as to strengthen the determination of the institution and its crew to continue with their work and achievements despite the illegal and harsh measures of the occupation.

The purpose and objectives of the center do not differ from those of Jadal Center in Beit Sahour, as both were founded to respond to the needs of Palestinians no matter where they live. Everyone is keen to maintain the features and achievements of the Palestinian people throughout different stages of their struggle by implementing tools and in the framework of promoting a culture of steadfastness. However, the features and the volume of work, at Nidal's center and Jerusalem in general, is expanding as there is no limit to what the organizations can give and achieve due to the infinite forms of pressure and burdens faced by Jerusalemites as a result of occupation forces violations related to citizenship,

working conditions, housing and provision of daily life necessities. The Palestinians in Jerusalem are suffering intensely and rapidly, and thus the requirements for enhancing resilience of individuals, institutions and all forms of life are many and require everyone to redouble their efforts to preserve the Palestinian presence in Jerusalem.

HWC seeks within its strategic plan for the years 2011 - 2013 to recruit and invest all its resources and capabilities to work in Jerusalem, in all areas of development, health and culture, as well as to capitalize on its institutional relations locally and internationally to attract sources of funding and support for all the work programs of the Committee in the city of Jerusalem, and to ensure the continuity and sustainability of these programs.

During the current year five projects were implemented under the umbrella of the Center and in partnership with a number of Palestinian institutions.

Project "Mobilize Youth and Decision Makers of the Right to Health" was implemented in Jerusalem, Bethlehem, and Hebron, and aimed to build a network of youth groups working independently but also in partnership to raise awareness and educate the community about the right to health, and put pressure on decision makers to adopt effective policies to protect and promote the right to Health of the Palestinians. The project "increase participation of young people (both sexes) in extracurricular education" was implemented in 6 different locations in East Jerusalem, a range of activities, art and cultural

events took place in Jerusalem schools after school hours.

In pursuit of promoting mental health for the children of Silwan and BabHatta neighborhoods, the HWC implemented the "project enhancing psychological well-being and social development of children in Bab Hatta and Silwan", where a range of activities and events for children, who are subjected to hazards and danger, took place in both neighborhoods. These events included evenings of art, clowns, a summer camp, and activities that involved drawing on the walls.

HWC also partnered with the Spanish Association of Rebel Clowns to host fifty clowns and artists from Spain to organize and set up thirty events including performances for clowns and magicians, and training workshops for the treatment by laughter.

The center continues the planning and implementation of "Alternative Tourism in the Old City of Jerusalem" in order to introduce the Palestinian youth to the cultural and historical heritages of Jerusalem, and enhance their awareness and knowledge of different aspects of life in Jerusalem. The project organized tours and educational programs for delegations of foreign tourists in order to raise their awareness on the reality and history of Jerusalem as well as Israeli practices of the Judaization of the city and unloading its Palestinian population.

During the school's mid-year holiday, HWC set up a "youth camp" for students from middle and secondary schools which included a series of lectures, tours in the Old City of Jerusalem, and

educational workshops aimed at strengthening the national identity and knowledge they have. The most important indicators for the center in 2011 were as follows:

Activity	Number of Activities
Number of summer camps	4
Number of participants from the center in summer camps	2015
Number of youth groups formed	7
Number of members in youth groups	150
Number of courses to build the capacity of youth	16
Number of cultural and artistic events and public meetings	8 meetings 32 activities during Clown Fest -Palestine 6 in cooperation with the " Play Bus"
Number of coordinated meetings with various institutions	at least 70



PUBLIC RELATIONS DEPARTMENT

Public Relations Department

This year has a lot of variables locally and internationally, HWC was not immune to it. Despite the response of the organization to adapt to these variables, it was able to maintain and implement its strategic plans and objectives to provide health services and community development and awareness to our Palestinian people in the context of contributing to the promotion of their steadfastness on their land in the face of Israeli policies of racism.

As a continuation of the role of the organization and its belief of the importance of cooperation and partnership with their counterparts from local and international organizations, HWC continue to work in the Public Relations Department and in the other departments in the promotion of relations, development and open relationships and new perspectives, and worked to strengthen its role in coalitions and networks on the local, Arab and international levels.

HWC played a significant role in many foreign affairs to promote international solidarity for our cause and our people and introduce the international community to the reality of health and development. HWC also received many international delegations where they were presented and informed about the work of the organization and its role, and the reality of the Palestinian people under occupation.

Local, Arab and International Networks and Coalitions:

HWC strengthened its role in of local, Arab and International coalitions and networks, including the Palestinian NGO Network, The Initiative to Defend the Occupied Territories and the Golan Heights, The Popular Campaign Against the Wall and Settlement, The Civic Coalition for Defending the Palestinians in Jerusalem The Forum of NGOs to Combat Violence Against Women, The National Coalition for the Protection of the Risk of Abortion, and the Coalition for Jerusalem.

HWC also played a prominent role through its membership in the Network of Arab Women, "ROAA", and the "Jusoor" Network, as well as the World Social Forum and the Euro-Mediterranean Forum of NGOs.

Building and strengthening relationships

The Organization continued to strengthened its relations with partners, friends, supporters through regular meetings to discuss how to develop mechanisms of cooperation, communication and shared visions, an extended meeting was held with Spanish organizations operating in Palestine, and several meetings were conducted with international supporters and partners , such as French, Italian, Belgian, German and others.

Expand and strengthen relations with the local community:

Health Work Committees participated in conferences, activities and programs of civil society

organizations to promote and develop the partnership. This year, HWC has been participating in the activities of Muwaten organization, Miftah, Badil, the Union of Agricultural Work Committees, the Center for Palestinian Studies, Teachers Creativity Center and MAS. It also participated in national public activities in the context of strengthening their role at the national level and to highlight the Palestinian cause in the context of ending the occupation and to promote the development of our society. HWC's staff and volunteers attended and represented the organization in many events such as the Palestinian Prisoners' Day, International Women's Day, the Commemoration of the Nakba, the Day of Solidarity with the Palestinian people, the organization also played a role in several campaigns in support of Jerusalem and against the wall and the settlements and the youth movement to end the division.

Reception of delegations and promoting international solidarity:

the Organization received many official and non-official delegations as a form of exchange of experiences and international solidarity with our cause . Visits included ,in addition to meetings with the official institutions of civil society, many tours to the cities, villages and Palestinian refugee camps, to present the true picture of the suffering of our people under occupation and in particular issues of Jerusalem, prisoners , refugees and the wall and settlements. During the visits, the role required in the delivery of the Palestinian voice was stressed through these delegations to encourage communicating the future to organize and arrange activities and supporting programs to the Palestinians in their countries.

Delegations that visited the Organizations were as follows:

Country	Nature of the delegation	Number of delegations
Italy	Two delegations from Pisa, from the Committee for Solidarity with the Palestinian People Delegation from the Italian partner institutions And one delegation of Student Youth	4 delegations
France	A delegation from union workers A delegation of students and volunteers who have worked in the organization Youth delegation from a group of organization supporting the Palestinian people Delegation from the Palestine Generations Organization Two delegations from the French Communist Party, the first delegation included representatives of Youth Communist Party, the second delegation included members of parliament and municipalities in addition to trade unionists and representatives of French organization.	6 delegation

Belgium	youth delegation of activists to support the Palestinian cause from the Foundation Antall Delegations of volunteers who have worked in the organizations' centers Delegation of doctors Delegation from the Antall Foundation	5
Spain	Two delegations from the Basque: the first delegation included group of doctors the second delegation from Basque Parliament as representatives of the parliamentary. A delegation from Astoria included activists and trade unionists and university professors. Delegations from Madrid, included representatives of civil organizations and political activists and trade unionists. Delegation of Barcelona, which included activists from civil organizations and youth groups.	6
Netherlands	1 delegation that included activists and supporters of the Palestinian cause	1
Brazil	1 delegation representing the leadership of the labor union CUT	1
Morocco	a delegation that included representatives of several human rights organizations in Morocco, including specialists in cases of prisoners	1
Norway	1 youth delegation of peace activists and activists Delegation included representatives of the Norwegian organizations that support the Palestinian people	2

The World Social Forum adopts holding a Global Forum supporting the Palestinian people in Brazil: HWC was part of the Palestinian delegation participating in the World Social Forum held in Dakar - Senegal. The Palestinian delegation submitted a draft for a Global Forum for solidarity with the Palestinian people, and with the support of many international partners it has been approved, at the meeting of the International Secretariat of the World Social Forum in Paris, to hold Global Forum for supporting the Palestinian people at the end of 2012 in Brazil.



Media Unit

HWC continued to cover its events and activities through various Palestinian and Arab channels including the audio-visual and written media, in addition to developing its website providing the organization's news, reports, data, photographs, and figures.

During this year, HWC published 96 news articles in the three local newspapers, Al Ayyam, Al Quds and Al Hayat Aljadeeda, as well as in news agencies such as the Palestinian official news agency "Wafa", Ma'an, and through some of the websites on local, Arab and international levels.

The organization also distributed five press releases reflected its attitudes towards national and global issues as well as health issues, including the statement issued on the anniversary of the aggression on Gaza.

Nine news reports were distributed along with photographs about major activities and events in the organization.

During this year, HWC issued four issues of "Amal" journal for health and development in Arabic, and two issues in English, and published all issues on its website to enable friends and followers of access it.

The media department did proofreading, editing and following-up the publication of the annual report and two more books, and design three tenders for producing media materials

as well as organizing a course in Management of Institutional Information to the members of the Network of NGOs in Jerusalem and issued certificates for the trainees accredited by the Palestinian Journalists Syndicate.

Two successful press conferences have been organized and invitations were distributed to journalists. The first conference was about Women's cancer in cooperation with Dunya Women Cancer Center and the other one was with Fest Clown Spanish Group at the headquarters of the Palestinian Ministry of Information.

With regard to video productions, the unit supervised the production of a documentary for the NGO Network on the reality of education in the occupied city of Jerusalem under the title "That's How we Learn in Jerusalem," the documentary was English subtitled. It was broadcasted on several satellite channels, including the Palestinian satellite channel. In addition, several educational advertising spots were re-broadcast on the Palestinian TV Channel.

FINANCIAL AND ADMINISTRATIVE DEPARTMENT

Financial and Administrative Department



During the year 2011, the financial and administrative work had a remarkable development in the centers and clinics, and has been noticeable the compliance with regulations and policies due to financial follow-ups thanks to the tireless efforts of the areas accountant and the administrative follow-up. The work in the field of medicines and supplies in terms of registration and monitoring has also evolved significantly.

There was development at the organizational and administrative level where the department

of administrative affairs was updated to include the Human Resources, fixed assets management, and public services. The section priorities were set for the completion of installing and activating the human resources software and begin implementing the fixed assets software and the application of procurement software and thus saving a lot of manual labor to improve the procurement reports to achieve the aspirations of the department and the organization.

Numbers and Indicators:

1. At the end of 2011, the number of

employees were 269 employees of which 103 males and 166 females which makes up 62% of the total number of employees. The organization contracted 103 doctors and specialists to work at its medical centers.

2. The number of tenders in the year 2011 was 104 tenders, amounted to NIS 4,189,142 related to purchases of medicines and medical supplies and devices, building tenders and others.
3. The total revenue of the organization, during the year 2011, was in the amount of NIS 21,235,699, whereas the total revenue in 2010 was NIS 25,045,398, which shows a decrease by 15%.
4. The operating revenue in 2011 amounted to NIS 10,647,266 a 50% of total revenue of the organization, compared to NIS 10,843,860 in the previous year representing 43% of total

revenue, a decline of 2% from the year 2010.

5. Total expenses in 2011 amounted to NIS 24,874,678 compared to 2010 expenses of NIS 28,072,234, a decrease of 11% from 2010.
6. Total salaries and related accessories expenses in 2011, was in the amount of 11,701,744 NIS representing 47% of the total expenses, compared to the total expenses in the year 2010 of 11,963,130 NIS representing 43% of the total expenses, a decrease of 2% from the year 2010.
7. A total of 21 projects were implemented in 2011 with total budget of \$ 8,810,503 compared to 35 projects in 2010 with a total budget of 15,777,431 NIS, a decrease of 44% from the year 2010 in the total projects budget.



FINANCIAL REPORT



Independent Auditors' Report

To M/s the Head and members of Board of Director
Health Work Committees
Ramallah – Palestine

We have audited the accompanying financial statements of Health Work Committees, which comprise the statement of financial position as of December 31, 2011, statement of activities and change in net assets and statement of cash flows for the year then ended, and a summary of significant accounting policies and other explanatory notes.

Management responsibility for financial statements

Management is responsible for the preparation and fair presentation of these financial statements in accordance with International Financial Reporting Standards. This responsibility includes: designing, implementing and maintaining internal control relevant to the preparation and fair presentation of financial statements that are free from material misstatement, whether due to fraud or error, selecting and applying appropriate accounting policies, and making accounting estimates that are reasonable in the circumstances.

Auditor's responsibility

Our responsibility is to express an opinion on these financial statements based on our audit; we conducted our audit in accordance with International Standards on Auditing. Those standards require that we comply with ethical requirements and plan and perform the audit to obtain reasonable assurance whether the financial statements are free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial statements. The procedures selected depend on the auditor's judgment, including the assessment of the risks of material misstatement of the financial statements, whether due to fraud or error. In making those risk assessments, the auditor considers internal control relevant to the entity's preparation and fair presentation of the financial statements in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the entity's internal control. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of accounting estimates made by management, as well as evaluating the overall presentation of the financial statements.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

Auditor's opinion

In our opinion, the financial statements present fairly, in all material respects, the financial position of the Health Work Committees as of December 31, 2011 and of its financial performance and its cash flows for the year then ended, in conformity with International Financial Reporting Standards.

Talal Abu-Ghazaleh & Co.

Jamal Milhem
Certified Accountant License # (100/98)
Ramallah, April 5, 2012

Assets	Note	2011 NIS	2010 NIS
Current assets			
Cash and cash equivalents	(3)	1,248,166	1,556,363
Patients' receivables	(2-c)	916,396	894,317
Donors' (pledges) receivables	(4)	318,500	642,082
Inventory	(5)	1,828,224	2,191,995
Other receivables	(6)	255,783	527,678
Total current assets		4,567,069	5,812,435
Property, plant and equipment			
At cost	(7-e-2)	41,337,512	28,658,696
Accumulated depreciation		(13,915,164)	(11,915,248)
Net book value		27,422,348	16,743,448
Projects under construction	(8)	--	11,761,923
Total assets		31,989,417	34,317,806
Liabilities and Net assets			
Current Liabilities			
Accounts payables – (medical services suppliers)		1,084,927	1,295,388
Other accounts payables	(9)	4,196,930	2,504,860
Donations received in advance	(10)	1,189,714	2,017,698
Total current liabilities		6,471,571	5,817,946
Provision for End of service indemnity	(11-g-2)	4,764,390	4,107,424
Total liabilities		11,235,961	9,925,370
Net assets			
Net assets – Exhibit "B"		17,155,725	20,794,705
Re- evaluation of fixed assets reserve		3,597,731	3,597,731
Total liabilities and net assets		31,989,417	34,317,806

"The accompanying notes constitute an integral part of these financial statements"

Health Work Committees
Ramallah – Palestine
Statement of Activities and change in net assets for the Year Ended
December 31, 2011 *Exhibit "B"*

		<u>2011</u>		<u>2010</u>	
		<u>Unrestricted</u>	<u>Temporary Restricted</u>	<u>Total</u>	<u>Total</u>
<u>Revenues</u>	NIS	NIS	NIS	NIS	NIS
Operating revenues	(12)	10,594,381	--	10,594,381	10,777,212
Grants revenues	(13)	--	6,353,046	6,353,046	7,902,446
Donations revenues	(14)	3,618,153	--	3,618,153	5,698,792
In-kind and local Donations	(15)	617,234	--	617,234	600,301
Other revenues	(16)	52,885	--	52,885	66,647
Amounts released from Temporary restricted revenues to unrestricted		3,699,247	(3,699,247)	--	--
Total revenues		18,581,900	2,653,799	21,235,699	25,045,398
Expenses					
Operating expenses	(17)	(16,724,744)	--	(16,724,744)	(17,811,501)
Projects expenses	(18)	(3,699,247)	--	(3,699,247)	(5,586,727)
General & Adm. expenses	(19)	(2,321,878)	--	(2,321,878)	(2,298,177)
Depreciation of fixed assets	(7)	(2,042,416)	--	(2,042,416)	(2,210,639)
Doubtful debts		(226,403)	--	(226,403)	--
Currency differences		140,010	--	140,010	(165,190)
Total expenses		(24,874,678)	--	(24,874,678)	(28,072,234)
Change in net assets for the year		(6,292,778)	2,653,799	(3,638,979)	(3,026,836)
Net assets at beginning of the year		20,794,704	--	20,794,704	23,821,540
Net assets ending of year – Exhibit A		14,501,926	2,653,799	17,155,725	20,794,704

"The accompanying notes constitute an integral part of these financial statements"

Health Work Committees
Ramallah – Palestine
Statement of Cash Flows for the Year Ended
December 31, 2011 *Exhibit "C"*

	<u>Note</u>	<u>2011</u>	<u>2010</u>
		NIS	NIS
Cash flow from operating activities			
Change in net assets during the year – Exhibit B		(3,638,979)	(3,026,835)
Adjustments to reconcile changes in net assets during the year to net cash flow			
Depreciation of fixed assets	(7)	2,042,416	2,210,639
Addition on end of service indemnity during the year	(11)	940,134	1,003,739
Provision for doubtful debts		226,403	--
Gain from sale of fixed assets		(18,500)	(20,147)
Changes in current assets and liabilities			
Patients' receivables		(122,079)	(215,651)
Donors' (pledges) receivables		197,179	304,341
Other receivables		271,895	(183,593)
Inventory		363,771	216,616
Accounts payable		(210,461)	188,559
Other accounts payable		1,692,070	674,060
Donations received in advance		(827,984)	563,315
Paid to employee from provision end of service indemnity during the year		(283,168)	(619,875)
Cash flows provided from operating activities:		632,696	1,095,168
Cash flows from investing activities			
Additions to fixed assets		(850,271)	(906,897)
Projects under construction		(109,122)	(620,813)
Proceeds from sale of fixed assets		18,500	26,500
Net cash flows used in investing activities		(940,893)	(1,501,210)
Net (decrease) in cash and cash equivalents during the year		(308,197)	(406,042)
Cash and cash equivalent at beginning of year		1,556,363	1,962,405
Cash and cash equivalents at the end of the year	(3,2k)	1,248,166	1,556,363

"The accompanying notes constitute an integral part of these financial statements"

1. Background:

a) Health Work Committees is a Non-profit society, established in 1985 at Jerusalem. The society is legally registered under (#AR227/C) in 3/4/1999 at the Ministry of Interior records. Some adjustments have been made in 4/5/2003 to reconcile its legal position, which was eventually registered under (RA-2269-M). Over the last years, the society has expanded its activities to outreach all regions in the West Bank, to follow its belief in Human Being value existence and his right to have a comprehensive qualitative health system, according to the recognized health care cores.

The society aims at leverage the existence of the Palestinian people on their land through its vision to contribute in meeting the health and developing needs of the Palestinians, particularly, the forgotten class in the community, for the sake of a comprehensive health system, based on the recognized health principles and social sharing, equity and justice in the community

The society introduces itself as being a unique in providing qualitative health services, and to establish developed models for all community in its different classes, especially the forgotten class, through creating a contributed management employs a professional cadre, which has an influence on sectors and general policies, as one of the human rights according to the international treaties and agreements.

In order to apply the general policy of the society, many health centers have been launched across Palestine (16 health centers, 5 social centers, 5 medical centers programs and 38 mobile clinic), which provide different arrays of: general medicine, emergency services, specialized medical services, surgery, and therapy services in some advanced centers.

The society administrates different projects in school health, woman health, healthy kid, community developing in western rural area – Bethlehem, rehabilitation for the domestic community – Southern, olds care, Jadal Center, kindergarten and Nidal Center of community developing – Jerusalem programs.

b) The society employed 269 employee as of 31/12/2011 and 284 as of 31/12/2010.

2. Significant accounting policies:

The financial statements are prepared in accordance with International Financial Reporting Standards and the related Interpretations originated by the International Financial Reporting Interpretations Committee. The following is a summary of the significant accounting policies applied:

a) Basis of measurement

The financial statements have been prepared according to historical cost convention, which is modified according to some assets as shown below.

b) Cash and cash equivalents

Cash and cash equivalents comprise of cash in hand, current account and demand deposits at banks.





The Belgian Government (DGOS)



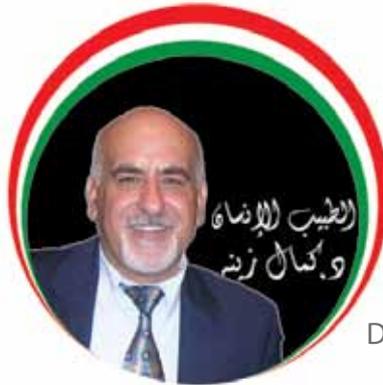
Italian Ministry of Foreign Affairs
Consulate General of Italy in Jerusalem
PALESTINIAN MUNICIPALITIES
SUPPORT PROGRAMME



In Memory of...



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